

# Firmware Update Process

- 1) Switch OFF camera
- 2) Connect USB cable to PC and camera Aux. input.  
Use PC rear USB ports as front ports are often not working.
- 3) Once Setup\_UCXP\_Flash\_vX.X.XX is installed, reboot your computer.
- 4) Switch ON camera
- 5) Launch UCXP\_Flash\_vX.X.XX.exe
- 6) Choose the camera type in the list (see below figure 6)

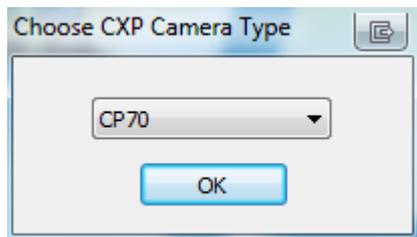
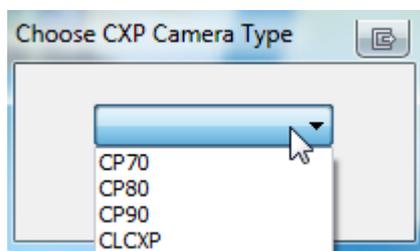


Figure 1 : Step 6

And Click Ok

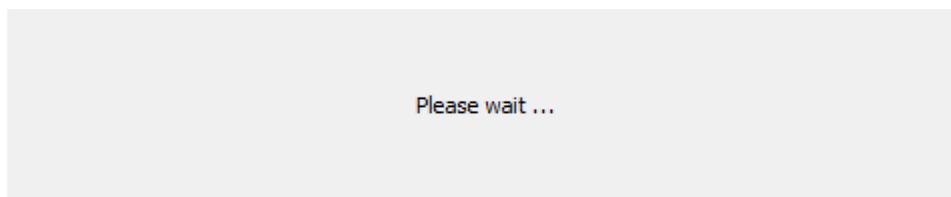


Figure 2 : Waiting Box

A waiting box appears, it can take a few seconds to establish the communication between the camera and the computer.

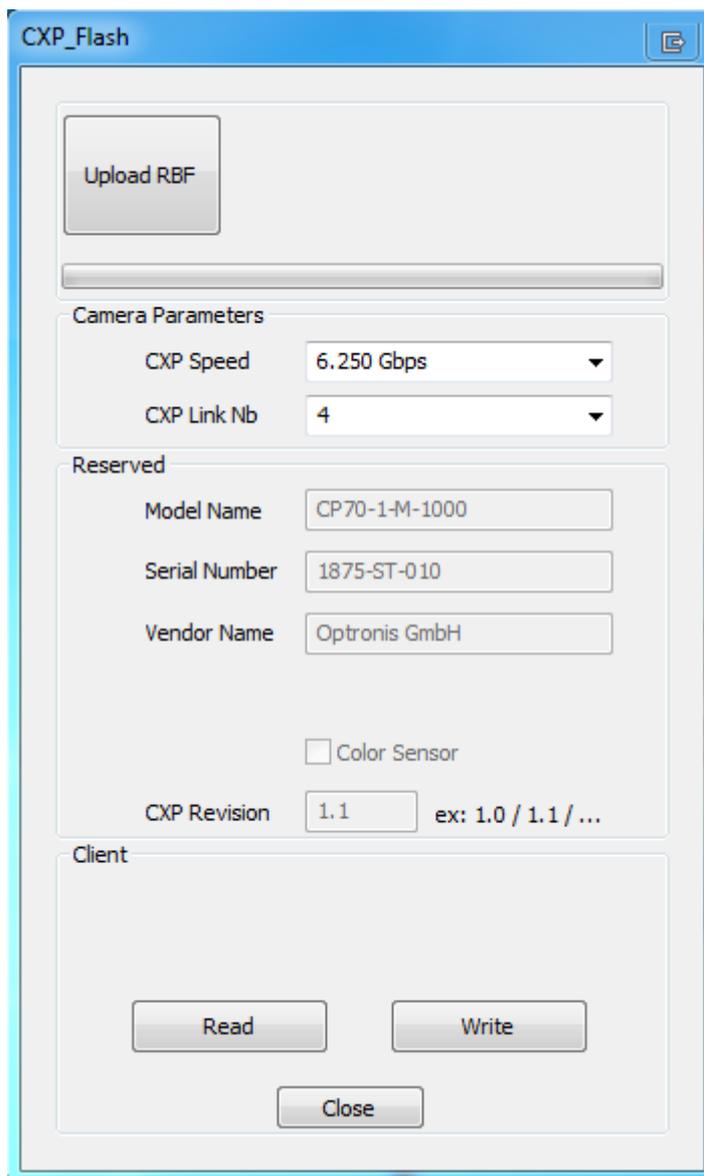


Figure 3 : Step 7

7) Click on "Upload RBF" and select the '.rbf' file.  
Wait until finished.  
Click on Close.  
PowerCycle the camera.

## **Possible Issues:**

If a pop up window shows message "No USB cable detected", please:

- Check that drivers are installed (see Figure 4 below).
- Try another USB port (rear port)
- Open task manager and check that no former process of "UCXP\_flash.exe" is running. End any running process before opening it again.

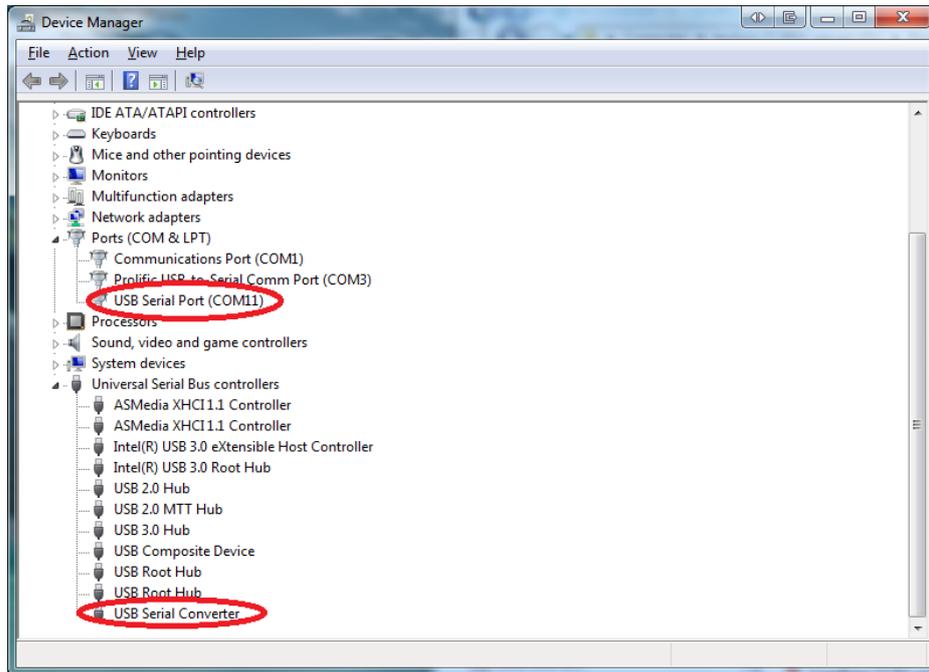


Figure 4 : USB cable detected and installed